

<b>Notice of References Cited</b>	Application/Control No. 09/872,292		Applicant(s)/Patent Under Reexamination MAYHAK ET AL.	
	Examiner Andre Boyce		Art Unit 3623	Page 1 of 1

#### U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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#### FOREIGN PATENT DOCUMENTS

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#### NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Ho et al. "Introducing variable-interval appointment scheduling rules in service systems, International Journal of Operations and Production Management, Volume 15, No. 6, 1995.
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	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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